



**Woodside Medical Practice
Patient Participation Group Meeting
Minutes - Date: 04 May 2017**

Present:

DW – Woodside Patient

JS – Woodside Patient

K A – Practice Manager

Apologies:

DC – Woodside Patient

ITEM DISCUSSED	ACTION BY WHOM / WHEN	UPDATE
Group discussed content of last PPG and KA discussed actions that have been taken.		
Discussion about ideas the PPG had for holding 'events'	JS will ask local PCSO x 2 to attend future meeting with regard to Community Safety idea	
KA – went through 2016 PPG Action Plan of local practice – group discussed and felt no significantly different ideas and aims to WMP PPG		
KA – discussion about inviting a CCG Patient Engagement Lead to future meeting to share ideas and expertise on 'getting patients involved' in PPG		
DW – raised issue of staff not wearing name badges – discussion	KA will remind staff to wear their name badges	
KA – discussion about 'notices' in the practice, e.g. notices saying 'what the Nurse can help with', 'what the Prescription Team can help with'		
Park Lane Centre Team would like to pass on their thanks to Dr Wong for her help with one of their colleagues recently		
DW passed on positive feedback regarding recent interaction with WMP Student Nurse		
SET Locality – KA advised that work is still ongoing and group agreed to keep on agenda as standing discussion item		
JS – asked about possibility of student counsellor placement – KA advised why not possible		
Any Other Business: DW gave the PPG a personal alarm he had previously been given as part of a community initiative – KA advised she would store with PPG papers until future opportunity arises		
Many thanks to all those who attended or sent apologies for their continued support of the PPG, the Practice and our work together		
<u>Date of Next Meeting:</u>		
Thursday To Be Confirmed When KA has Spoken With CCG Lead – Please note this may be subject to changed dependent upon external matters		